

CATA Grievance Policy & Procedure

Colorado Athletic Trainers' Association is committed to conducting all activities in strict conformance with the BOC and other accreditation agencies and boards. CATA will comply with all responsibilities to be nondiscriminatory in activities, program content and in treatment of participants. CATA will provide participants an opportunity to raise any complaints to concerns that they may have.

While Colorado Athletic Trainers' Association attempts to assure fair treatment of all participants, we recognize that grievances may require intervention. Grievances are handled in the following manner:

- When a participant, either orally or in written format, files a grievance/complaint, the CATA Board of Directors will evaluate the nature of the complaint. If it is meritorious, the CATA Board of Directors will implement the necessary changes in the program. The complainant will receive a response within 10 business days.
- Participants may file a complaint by telephone or email

Telephone: 417-770-4017

Email: coatasecretary@gmail.com